Working with Clients & Clinics with Limited Resources

Wailani Sung, MS, PhD, DVM, DACVB

Six resource categories

Guidelines & standards
Practice policy and screening

Training & CE
Team handling and behavior skills

Clinical reference
Quick answers in the exam room

Client handouts
Vetted take-home information

Referral & case support
When a case exceeds GP scope

Low-cost books
Staff and client lending library

Guidelines and practice standards

AAHA Canine & Feline Behavior Management Guidelines — Free
Behavior screening at every visit, plus an implementation toolkit and client handouts

AAFP/ISFM Feline Guidelines — Free
Feline-Friendly Handling, Environmental Needs, Intercat Tension, House-soiling (open access in JFMS)

AVSAB Position Statements — Free
Punishment, dominance, puppy socialization, humane training, Positive Veterinary Care

WSAVA Animal Welfare Guidelines — Free
Handling and welfare standards for companion animal practice

Training and continuing education

Fear Free	Professional certification	Low cost
Maddie's University	Shelter behavior, assessment and enrichment CE	Free
ASPCApro	Webinars, toolkits and behavioral rehabilitation protocols	Free
ACVB webinars	Behavior-specific CE	Low cost
AAFP Cat Friendly Certificate	Individual online course	Low cost
Low Stress Handling (Yin)	Online certification	Paid

Free clinical reference

Merck Veterinary Manual
Behavior chapters for a quick GP reference

Purdue Animal Welfare
Research summaries and dog welfare handouts

OSU Indoor Pet Initiative
Enrichment resources for clinicians and clients

Cornell Feline Health Center
Feline behavior articles and videos

UC Davis Shelter Medicine
Shelter behavior and enrichment resources

Clinician's Brief & dvm360
Frequent behavior articles; free registration

Client handouts and education

Send clients home with vetted information, not a search engine

- **AVSAB handouts for the public**
  Free to distribute
- **AAHA toolkit client handouts**
  From the behavior guidelines toolkit
- **Cat Friendly Homes (AAFP)**
  Carrier training, enrichment, multi-cat homes
- **OSU Indoor Pet Initiative**
  Owner-facing pages to link
- **Fear Free Happy Homes**
  Pet owner content

Referral and case support

ACVB Find a Behaviorist

Directory of board-certified veterinary behaviorists for referral

Vet to Vet Consultations

Free to fee-based service depending on the diplomate

Referral and case support

AVSAB Member Directory

Veterinarians with a behavior focus who are not board-certified

VIN Behavior Boards

Behaviorists consult on cases

Low-cost books to keep in the clinic

For clients

Decoding Your Dog · Decoding Your Cat

American College of Veterinary Behaviorists

For staff

Low Stress Handling, Restraint and Behavior Modification of Dogs & Cats

Sophia Yin, DVM

Putting it to work in your clinic

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Screen every visit

Add the AAHA behavior screening questions to wellness exams

Train the team

Enroll staff in Fear Free or Cat Friendly coursework

Stock handouts

Print AVSAB and AAHA handouts; link Cat Friendly Homes

Know your referral path

Bookmark the ACVB directory for cases beyond GP scope

Where to find them

AAHA Behavior Guidelines aaha.org
AAFP/ISFM Guidelines catvets.com
AVSAB avsab.org
WSAVA Guidelines wsava.org
Fear Free fearfreepets.com
Maddie's University university.maddiesfund.org
ASPCApro aspcapro.org
Cat Friendly / Cat Friendly Homes catfriendly.com
Low Stress Handling lowstresshandling.com
Merck Veterinary Manual merckvetmanual.com
Purdue Canine Welfare caninewelfare.centers.purdue.edu
OSU Indoor Pet Initiative indoorpet.osu.edu
Cornell Feline Health Center vet.cornell.edu
UC Davis Koret Shelter Medicine sheltermedicine.vetmed.ucdavis.edu
Fear Free Happy Homes fearfreehappyhomes.com
ACVB Find a Behaviorist dacvb.org
VIN vin.com
Clinician's Brief · dvm360 cliniciansbrief.com · dvm360.com

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For Clients - Finding qualified help

ACVB Find a Behaviorist — Free

Board-certified veterinary behaviorists; many offer virtual consults

AVSAB How to Choose a Trainer — Free

Screen trainers for humane, evidence-based methods

Certified trainer directories — Free

CCPDT, IAABC, Karen Pryor Academy, Fear Free Certified Trainers

Local shelters & humane societies — Varies

Many offer behavior helplines and low-cost classes

Free behavior education online

AVSAB public handouts	Puppy socialization, punishment and dominance, written for owners	Free
Fear Free Happy Homes	Reduce fear and stress at home and at the vet	Free
OSU Indoor Pet Initiative	Enrichment and behavior guides for indoor cats and dogs	Free
ASPCA behavior articles	House-training, chewing, aggression, litter box issues	Free
Best Friends resource library	Practical behavior and training guides	Free

For cat owners



Cat Friendly Homes

From the AAFP: carrier training, litter box setup, multi-cat homes, enrichment

Free



International Cat Care

Free, evidence-based advice on cat behavior and welfare

Free



Cornell Feline Health Center

Behavior articles and short videos from a veterinary school

Free

Cat Interaction Resources

Fear Free - Cat Body Language 101 video:
https://www.fearfreehappyhomes.com/video/cat-body-language-101/
Video on identifying consent in cats:
https://www.youtube.com/watch?v=iUDGiNHTNH8&t=1s
International Cat Care video - things to avoid when interacting with your cat:
https://www.youtube.com/watch?v=IXHX2NdPyOE

Cat Interaction Resources

Cat-children interactions
International Cat Care - introducing cats and children: https://icatcare.org/advice/introducing-cats-and-children/
Vetstreet - cats and children: 7 things to know: https://www.vetstreet.com/our-pet-experts/kids-and-cats-together-7-things-to-know
Cats Protection - Cats and Children: https://www.cats.org.uk/help-and-advice/cats-and-your-family/cats-and-children
ASPCA Cats and Babies: https://www.aspca.org/pet-care/cat-care/cats-and-babies

Cat Enrichment Resources

Enrichment tips for cats: https://www.companionanimalpsychology.com/2016/04/enrichment-tips-for-cats-that-many.html
Fear Free enrichment for cats: https://www.fearfreehappyhomes.com/?s=enrichment
Cat enrichment toolbox: https://sites.google.com/ufl.edu/enrichment-toolboxes/cat-enrichment-toolbox?authuser=0

For dog owners

Reward-based training works, and much of it is free to learn

Kikopup (Emily Larlham) — Free
Hundreds of free reward-based training videos on YouTube

Family Paws Parent Education — Low cost
Dogs, babies and children; free resources and low-cost programs

fearfuldogs.com — Free
Debbie Jacobs' free articles for owners of fearful or shy dogs

Dog Interaction Resources

Dogster - Dog Growling: 4 Things to Know http://www.dogster.com/lifestyle/4-things-you-should-know-dogs-growl)
SMART x 50 program: https://pupford.com/smart-x-50-dog-training/
Say Yes or No to Petting: http://www.youtube.com/watch?v=-cGDYI-s-cQ
Petting Consent Tests: https://youtu.be/-hsOlJwMwps
Why It's OK To Say No To Petting: http://www.drjensdogblog.com/can-i-pet-your-dog-why-its-always-okay-to-say-no/

Dog Interaction Resources

Video of normal dog play: https://www.youtube.com/watch?v=mzEgrLcxtUQ
Consent testing: https://www.youtube.com/watch?v=kH2ZFVIeGXY

Dog Children Interaction Resources

Family Paws: https://www.familypaws.com/
The Blue Dog: http://https://bluedog.blogs.lincoln.ac.uk/
Helping Your Dog Love Children: https://www.akc.org/expert-advice/training/helping-your-dog-love-children/
The Danger Hidden in Plain Sight: https://www.companionanimalpsychology.com/2018/08/the-danger-hidden-in-plain-sight-in.html
Fear Free - Reduce the Risk of a Dogs Bite: https://www.fearfreehappyhomes.com/reducing-the-risk-of-a-dog-bite-setting-you-and-your-dog-up-for-success/

Dog Baby Interaction Resources

Steps to Living with Babies and Dogs: https://cannondogtraining.com/blog/2018/10/23/5-steps-to-living-with-babies-and-dogs
ASPCA Dogs and Babies: https://www.aspca.org/pet-care/dog-care/dogs-and-babies
Dog Meets Baby: https://www.dogmeetsbaby.expert/

Dog Muzzle Resources

Muzzle Up Project: https://muzzleupproject.com/muzzle-training/
How to fit a muzzle by Michael Shikashio video: https://www.youtube.com/watch?v=6XzwUmSHyIc
Muzzle training a dog who is scared of the muzzle: https://www.youtube.com/watch?v=Ib2wRexJSHU
Muzzle types, considerations and training: https://www.youtube.com/watch?v=9LzkGulDMe4&t=440s
Fenzi Sport Academy - Teaching Your Dog to Wear a Muzzle: https://www.fenzidogsportsacademy.com/blog/teaching-your-dog-to-wear-a-muzzle
Veterinary Behavior Consultations, LLC - muzzle training videos: https://veterinarybehavior.com/videos/

Dog Enrichment Resources

Scent games for your dog: https://relationshipcenteredtraining.thinkific.com/courses/scent-games-for-your-dog
Beating the Boredom: Sniffing Out New Opportunities for Dogs: https://www.companionanimalpsychology.com/2020/04/beating-boredom-blues-sniffing-out-new.html
Patricia McConnell scent games: https://www.patriciamcconnell.com/theotherendoftheleash/scent-games
Daily Paws scent training: https://www.dailypaws.com/dogs-puppies/dog-training/agility-competitive/scent-training
https://onlineschool.instinctdogtraining.com/course/canine-enrichment-guide--fulfilling-dogs-natural-behavior-needs

Dog Body Language Resources

Dog Decoder: https://www.dogdecoder.com/
Fear Free Dog Body Language 101: https://www.fearfreehappyhomes.com/video/dog-body-language-101/
Kristin Crestejo - Understanding Dog Body Language Part 1: https://www.youtube.com/watch?v=8bg_gGguwzg
Kristin Crestejo - Understanding Dog Body Language Part 2: https://www.youtube.com/watch?v=t4N2XvnY7Mo
ASPCA 7 Tips on Dog Body Language: https://www.aspcapro.org/resource/7-tips-canine-body-language

Dog Enrichment Resources

Brain Games for dogs https://www.youtube.com/watch?v=My54hP3BXCY&t=4s
DIY Puzzle Games https://www.youtube.com/watch?v=K816rkM5YHs&t=599s
Dog enrichment toolbox https://sites.google.com/ufl.edu/enrichment-toolboxes/home

Dog Training Resources

Tips to Help You Train Like a Dog Pro: https://www.youtube.com/watch?v=rmJC5d5PZH0
Clicker and treat delivery timing: https://www.youtube.com/watch?v=EOcIdAX1KOY&t=87s
Clicker timing: https://www.youtube.com/watch?v=LtQ6BAk3gPE&t=180s
Free Patient and Polite dog course by Instinct: https://onlineschool.instinctdogtraining.com/course/patientpolitedogcourse
Understanding canine arousal: http://www.bbvs.com.au/canine-arousal/understanding-canine-arousal/

Dog Training Resources

Veterinary Behavior Consultations - reactivity/aggression videos: https://veterinarybehavior.com/videos/
Video introduction to classical conditioning on walks: https://www.sfspca.org/resource/preventing-problem-behaviors-video/
Leash Reactive Dog Training Course: https://onlineschool.instinctdogtraining.com/course/training-leash-reactive-dog
Engage-disengage game: https://clickertraining.com/reducing-leash-reactivity-the-engage-disengage-game

Low-cost books and booklets

Decoding Your Dog · Decoding Your Cat
American College of Veterinary Behaviorists
Written by board-certified behaviorists

McConnell booklets
Patricia McConnell
The Cautious Canine, I'll Be Home Soon, Feeling Outnumbered?

The Other End of the Leash
Patricia McConnell
How people and dogs communicate

Perfect Puppy in 7 Days
Sophia Yin, DVM
A practical start for new puppy owners

Before you hire help

Dog training is unregulated. Anyone can call themselves a trainer or behaviorist.

Look for
- Recognized credentials (DACVB, CCPDT, IAABC, KPA)
- Reward-based methods they can explain
- Willingness to work with your veterinarian

Avoid
- Shock, prong or choke collars
- "Alpha" or dominance-based methods
- Guaranteed results

Where to find them

ACVB Find a Behaviorist dacvb.org
AVSAB avsab.org
CCPDT ccpdt.org
IAABC iaabc.org
Karen Pryor Academy karenpryoracademy.com
Fear Free Happy Homes fearfreehappyhomes.com
OSU Indoor Pet Initiative indoorpet.osu.edu
ASPCA aspca.org/pet-care
Best Friends bestfriends.org
Cat Friendly Homes catfriendly.com
International Cat Care icatcare.org
Cornell Feline Health Center vet.cornell.edu
Kikopup youtube.com/@kikopup
Family Paws familypaws.com
Fearful Dogs fearfuldogs.com
Patricia McConnell patriciamcconnell.com

Prices and availability change. Confirm current details before sharing.

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Thanks!

behaviorconsult@joybound.org
Facebook.com/BayAreaVetBehavior Twitter: @BayAreaVetBehavior Bluesky: @bayareavetbehavior.bsky.social



